

## **Terms and Conditions**

The bnjc.hungrrr.co.uk website aims to give you a superb online shopping service for kosher groceries. We have set out the guidelines below to let you know what you can expect from us and see the terms on which you place your order.

- 1. To place an order on our website You must be over 18 years of age and have a credit or debit card acceptable to us in your name.
- 2. bnjc.hungrrr.co.uk invites you to buy goods from us online. Once you have placed an order, you will receive an order confirmation by email with details of your order. We will be in touch with you as soon as possible if any part of your order cannot be fulfilled.
- 3. Due to Kashrut reasons and the perishable nature of our products, we cannot accept an exchange after you have collected your items from the Deli.
- 4. If your purchase falls below our standards, please return the product to the Deli within 7 days with the packaging and receipt, where you will receive a refund as store credit or replacement product at the discretion of the Novellino Brighton staff team.
- 5. At present, items purchased online are only available for collection from the Novellino Brighton Deli located in the BNJC community hub at 29-31 New Church, Hove, BN3 4AD.
- 6. Prices on the website may change on a daily basis, prices are therefore a guide only. There may be variations by the time you are due to collect your order.
- 7. In addition to the price, a collection charge of £5.00 will be shown at checkout and will be payable by you.
- 8. We will debit the price, plus any collection charge, from your debit or credit card once we have received your order and are ready to process it.
- 9. All prices quoted are inclusive of any VAT (Value Added Tax) or other tax.
- 10. Please direct any comments, questions or complaints to <a href="mailto:info@bnjc.co.uk">info@bnjc.co.uk</a> and a member of staff will be in touch with you as soon as possible.